

Summary of TennCare Independent Review Requests 2020

1st Quarter Total: 26
YTD Total: 26

Amerigroup TN 1st Qtr Total – 9

Denial Upheld: 1
Partial: 2
Pending: 1
Refer for Medical Assistance: 1
Settled for Provider: 4

AGP 2020 Total: 9

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 11

Denial Reversed: 1
Denial Upheld: 3
Ineligible: 3
Partial: 1
Refer for Medical Assistance: 1
Settled for Provider: 2

UPRV 2020 Total: 11

Volunteer State Health Plan 1st Qtr Total – 6

Denial Reversed: 4
Partial: 1
Refer for Medical Assistance: 1

VSHP 2019 Total: 6

Provider Types Submitting Independent Review Requests in 1st Quarter 2020:

Hospital:	<u>19</u>
Physician:	<u>3</u>
Transportation	<u>4</u>

* Independent Review of claims disputes is only available for TennCare Program services.